NEWS RELEASE
October 29, 2013

Annual Switch to Groundwater and Water Line Flushing Notice

This year, the State of California Department of Water Resources will perform its annual maintenance of the water distribution system pipeline from November 1 through 26. During this time, City water users will be provided water from the groundwater basin. City water users may notice a difference in the water due to the increased hardness and mineral content.

In conjunction with this annual maintenance, the City will flush a portion of City water mains November 4 through 15. Flushing keeps water mains clean and prolongs the life of the system. Since the flushing program started, the distribution system has become progressively cleaner. As a result, flushing the entire system each year is no longer necessary, and instead, 25 percent of the system is flushed annually.

The portion of the system being flushed this year includes areas bordered by Blosser Road, north of Donovan Road, and areas east of Highway 101, north of Jones Street. If you reside in one of this year’s flushing areas, you may notice a discoloration of your water during this time. This discoloration is not harmful, but if it should occur, run an outside faucet to clear your house line. It may be best to launder clothes after the water has cleared. This temporary inconvenience cannot be avoided.

For questions regarding the switch to groundwater, a qualified water quality specialist is available weekdays between 8:00 a.m. and 4:00 p.m. at (805) 925-0951 ext. 7270. Calls after hours that require immediate attention can be reported by calling (805) 928-3781 ext. 278.

Department: Utilities
Contact Person: Lisa Long, Business Services Manager
Telephone Number: (805) 925-0951 ext. 7219
Email Address: lmlong@cityofsantamaria.org